

Friday 3rd July 2020 1600 hours

Important information for all General Practices – Please share this with everyone in your team

CBAC Update

- From today the CBAC triage call centre will no longer be taking calls from Healthline. This means when a person rings Healthline about COVID-19 testing they will be advised to contact their GP. If they are not enrolled, they will be advised of the option to attend an urgent care facility or the Whānau Ora drive-up CBAC.
- The decision to stop taking Healthline calls is because of the very low volumes coming through the triage centre, following the change in case definition.
- The 0800 373 037 number for contacting CBAC will also be decommissioned as it has not been used for some time.
- Please note you can still refer patients to a CBAC for testing via ERMS.
- If you need information about testing there is information on [Community HealthPathways](#) as well as the Ministry of Health's clinician line (0800 177 622), or you can still contact us with enquiries via the Emergency Ops Centre (EOC) email and phone: eoc@cprg.org.nz and (03) 375 7199 (or text 022 043 7162).
- These changes will be updated on HealthPathways.

Funding

Funding streams for COVID-19 assessment framework have been reviewed nationally to reflect the current situation in primary care following the change in case definition. See the [recent correspondence](#) for full details, but in summary from 1 July 2020:

- Level 1 claim (\$69 incl GST) – Telephone or video triage of a patient with symptoms of COVID-19 in the community, with or without a CBAC referral. Please note: This should not be claimed if the person is then seen in practice (see Level 2 claim).
- Level 2 claim (\$138 with swab, \$69 without swab (incl GST)) – In person assessment of a patient with COVID-19 symptoms but no HIS criteria.
- Level 3 claim (\$287.50 incl GST) – In person assessment and swabbing of a person with symptoms of COVID-19 and HIS criteria, including notification to the Medical Officer of Health.

This will be updated on HealthPathways and on ePortal next week.

Kind regards,

Vince Barry
Primary EOC Controller

Dr Hannah Gordon
Clinical Lead

Robyn Harris
Pharmacy Lead