

Thursday 2.04.20 1700 hours

Important information for all Community Pharmacists – Please share this with everyone in your team

Delivery options for medicines to patients

With the increased demand for medicines deliveries several local options have been identified to support patients and pharmacies:

Student Volunteer Army (SVA) <https://sva.org.nz/>

- The SVA have offered to supply pharmacies struggling to meet their delivery demands with vetted volunteers (1-3 depending on the pharmacy's requirements)
- Volunteers use the traditional pharmacy delivery model, often performed by teenagers on bikes or scooters, where a person goes from house to house delivering non urgent medicines as part of a delivery run
- Volunteers give their time for free but pharmacies are expected to meet the running costs of the volunteer's delivery vehicles
- Given volunteers are being used there is an expectation that pharmacies will not charge for this service
- Pharmacies are responsible for collecting co-payments
- If you would like this sort of support please register your interest at eoc@cprg.org.nz.

Give Me Bread (<https://www.givemebread.co.nz/>)

- Patients can download the Give Me Bread app which allows them to request delivery from their local pharmacy
- This service operates much like ordering food though Uber Eats
- Can do urgent deliveries within 90 minutes
- As part of the response to COVID-19 they are offering free deliveries within a 5km radius of the pharmacy; outside that a fee of \$1 per km charged to the patient
- Co-payments can be collected via the app and will be passed directly to the relevant pharmacy
- Pharmacies can also register with Give Me Bread to have OTC products delivered.

Zippy Bitz (<https://www.zippybitz.co.nz/deliveries>)

- Operates in a similar way to a courier
- Pharmacists initiate the delivery service on the patient's behalf
- Can do urgent deliveries if required
- Can do rural deliveries
- Pharmacies are responsible for collecting co-payments and delivery fees.

Kind regards,

Robyn Harris, Pharmacy Advisor
Canterbury Primary Response Group