

Thursday 7th May 2020 0800 hours

Important information for all General Practices – Please share this with everyone in your team

Changes to COVID assessment claims

Changes to COVID assessment Level C, a new ePortal COVID claim and GST status error claims have been made.

- The only change to the claim amount or clinical requirements since the last update is clarity around the difference between Level B and C assessments. As agreed by MoH, Level C assessments are a more thorough assessment that takes place in the clinic, which then needs decontamination, not in a car or car park, which are Level B.
- There is a new specific COVID-19 ePortal claim that will speed up the claim process and payment for practices.
 - This will be available effective from **Friday 8 May**
 - COVID levels A-C can be claimed directly
 - Level D claims will be redirected to Acute Demand (ADMS). To avoid payment delay, claim ADMS 'Consult' only and ensure you write 'COVID-19 Level D' in the diagnosis field.
 - Please be aware that in order to avoid duplicating claims, from Friday 8 May, Level A-C claims submitted via Acute Demand (ADMS) will be rejected and you will be asked to resubmit via the new COVID-19 claim in ePortal.
- Some practices have claimed GST exclusive amounts for fixed amount COVID Levels A, B and C. \$60, \$120 and \$250 were claimed instead of \$69, \$138 and \$287.50. Please do not invoice or attempt to claim for the omitted GST portion. Once all practices are using the new ePortal COVID-19 claim, Pegasus will make a wash-up payment for any Level A-C claims of \$60, \$120 and \$250.
- The funding criteria document on [HealthPathways > COVID-19 Requests](#) has been updated with these details.

Unlabelled or incorrectly labelled swab specimens

Have you had a recent specimen rejected by the lab? Labs are receiving unlabelled or incorrectly labelled swab specimens. As usual with all specimens, do take a moment to check your specimens before sending them off as the lab cannot process specimens that do not meet labelling criteria (as on [HealthPathways > Laboratory Tests](#)).

COVID impact on aged residential care and long term care facilities survey

A reminder for **all** GPs and Nurse Practitioners to complete this [short survey](#) asking about medical care in ARC and LTC facilities by end of day **Friday 8 May**.

Kind regards,

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