

**Friday 24 May 2019 1400hrs**

**Important information for all GP teams, Community Pharmacists, Community Nursing and Aged Care Facilities – Please share this with everyone in your team**

### **General Practice Response to the 15/03 Christchurch Terror Attack**

- General Practitioners are able to claim a free or reduced patient co-payment for general practice consultations related to the 15/03 Christchurch terror attack, provided at the discretion of the General Practitioner.
- The consultation claim is up to \$55.00 + GST per GP consultation.
- This support has now been extended to **16 June 2019**.
- For General Practices who are treating patients who have been directly affected by the 15/03 Christchurch terror attack please continue to contact the Primary Mental Health Triage line on 0800 246 099 to ensure your patient has access to the right psychological support services. The Triage team are working closely with Victim Support and other agencies. An affected party is defined as family or friend of the deceased, family or friend of those injured or any other victim who was present in the Mosque and their families.

### **ACC Support Continues**

- The ACC support includes:
  - Where a practice elects to waive or reduce the usual co-payment, ACC will pay the co-payment amount up to \$46 including GST (\$40 ex GST) for each visit.
  - This additional support for visits has been extended until **7 June 2019**.
  - ACC is currently providing cover for mental health injuries from the attack where:
    - there is a mental injury that is caused by a physical injury, or;
    - the mental injury occurred while they were working, e.g., someone working at one of the mosques or someone driving to a job who directly witnessed the shooting (whether physically injured or not).

### **Additional Emotional Support**

- A virtual hub has been launched by the CDHB to help people find the right resources to support their needs – view the hub at [www.resilient.org.nz](http://www.resilient.org.nz)
- Three Muslim mental health professionals from Kahui Tu Kaha are able to provide a culturally responsive counselling service to those in the Muslim community directly affected by the March 15 events. The team can offer home visits and phone counselling, and can refer to local clinical and social support services.
- Most practices should be able to use ERMS; request a Muslim clinician, or ring 0800 246 099.
- This support has been extended to **31 July 2019**.

Kind regards,

Dr Phil Schroeder  
Canterbury Primary Response Group

[www.primaryhealthresponse.org.nz](http://www.primaryhealthresponse.org.nz)