

Practice and Pharmacy Status Definition

Response	Status		
	Level 1	Level 2	Level 3
	Score = 4	Score = 2	Score = 0
Building <i>(the building they are working from, if not their normal place of business)</i>	Moderate structural damage to premises, e.g. red/yellow sticker, co-located with another business, or significantly compromised workflow.	Minor structural damage to premises that has some impact on workflow.	No structural damage – may have cosmetic damage that does not materially impact on business delivery.
Services <i>(water, sewer, power, telephone or fax)</i>	One or more services not available for more than one business day in the last week.	One or more services not available for any part of a business day in the last week.	All services available with no interruption to any services in the last week.
Staff <i>(both in their employed roles and personal situation)</i>	One of more members of the team significantly impacted by event (physical injury, loss of family member or friend, displaced from home, significant financial hardship). Staff redundancies likely or made.	One of more members of the team are coping with moderate impact by the event (significant damage to home, partner redundancy, difficulty maintaining staffing levels, etc.).	Members of the team have not been impacted or only in a limited way by the event.
Income <i>(rest home closure, medical practice relocated, reduced consult/script numbers/ retail sales)</i>	Income streams significantly impacted by the event (e.g. greater than 20% reduction in income).	Income streams moderately impacted by the event (e.g. 5% to 19% reduction in income).	Income streams not impacted or only in a limited way by the event (less than 5%).

Practice and Pharmacy Status

Total score across the 4 categories:

Status	Score
Green	0 - 1
Amber	2 - 9
Red	10 or more